

FAQ's

Below you will find answers to the most common questions you may have about eBlu Solutions:

- **Is eBlu Solutions free for practices?**

YES! eBlu Solutions is a no-cost solution available to specialty medical practices nationwide. We want to provide the best tool possible to help support patients and their pathway to treatment.

- **What will the practice be responsible for managing?**

While eBlu Solutions will manage a large portion of the practice's BI and PA workflows, there are a few items that the practice staff will still be responsible for managing:

- The patient's Coordination of Benefits
- Whether they are out of network with a payer or plan
- What tier level the patient is on for their plan
- If the prior authorization is still valid each month

- **What is a sponsored workflow in eBlu Solutions?**

Providers receive instant patient coverage insights, with support like automated prior authorization form fills and active monitoring. Integrated co-pay enrollment automation ensures quicker patient access and fewer adherence obstacles. These features are exclusive to sponsored products on the platform.

- **How do practices register for eBlu Solutions?**

Specialty healthcare practices can register for eBlu Solutions by requesting a demo of our platform at **www.eblusolutions.com** or registering directly at **portal.eblusolutions.com**.